

Rajdeep Kakar

Position	Labor Category	Clearance Level	Years of Experience
		PT (Active) & TS (Expired)	11+

Education

- B.S. Information Systems, University of Maryland Baltimore County (UMBC) 2009

Executive Summary

- Eleven years of experience with business strategy and systems implementation for COTS Enterprise Resource Planning (ERP) and Business Intelligence/Data Warehousing technology solutions for Public Sector clients
- Expertise developing organization strategic plans, leading user experience product requirements, business process design and process improvement applying waterfall and agile
- Solutions Architect with a strong understanding of planning, designing, deploying, and maintaining secure, cost optimized, fault tolerant systems/applications on Aws cloud
- Experience managing an Agile Scrum Software Development Life Cycle with respect to delivering operational, functional, and technical specifications, resource planning, development, testing, and maintenance
- **Functional Competencies:** Business strategy and planning, product and project management, user experience requirements and solution design, business process engineering, and quality assurance.
- **Technical Competencies:**
 - Oracle R11/R12 Enterprise Business Suite (EBS) (General Ledger, Accounts Payable, Accounts Receivable, SLA, Purchasing, Federal Administrator, Budget Execution, Oracle Project Costing and Revenue)
 - Project Management Software (JIRA, Project, Confluence), Microsoft Office Suite (Word, PowerPoint, Excel, Project, Visio), Microsoft O365 (SharePoint, Teams)
 - AWS Solutions Architect: EC2, S3, Lambda, VPC, Route53, Amazon Aurora, API Gateway, Elastic Load Balancers, Autoscaling groups, Security Groups, Internet Gateway, IAM, Container services, CloudWatch, CloudTrail, Network Access Control List (NACL), Aws Config, Amazon Aurora, and Postgres
 - Programming Languages: SQL, HTML, CSS, JavaScript Object Notation (JSON), & React Native
 - Business Intelligence and Analytics Competencies: IBM Cognos Reports Developer & Microsoft Power BI

Professional Experience

First Eagle, Inc.

07/2019 to Present

President & CEO

[1] SCRUM Master/SME | Analysis of Alternatives | **United States Citizenship and Immigration Services (USCIS)** | 12/2019 to 07/2020

- First Eagle, Inc. partnered with Sevatec, Inc. to support their client, USCIS on an Analysis of Alternatives (AoA) project under the Customer Service Portfolio of the Joint Engineering Teams – Sustainment program. The team was tasked to conduct a market research and perform an analysis for solutions to enhance analytical and reporting requirements, resolve issues of self-reporting efficiency, integrity, and create uniformity amongst their disparate time & attendance and scheduling applications.
- Mr. Kakar co-led a team of 4 resources in a dual-role capacity where he served as a subject matter expert and scrum master. The team utilized the Kanban methodology, JIRA, and Confluence to successfully manage the execution of the overall project. For each task identified on the contract, Mr. Kakar created, assigned, and prioritized epics, stories, tasks, and sub-tasks in JIRA. Furthermore, Mr. Kakar leveraged Microsoft Teams to virtually collaborate and lead team members on bi-weekly sprint planning sessions and daily stand-ups to track and manage the team's progress. In addition, on a bi-weekly basis, Mr. Kakar reported his team's progress to the JETS leadership team that included the Program Manager, Contracting Officer Representative, and Contracting Officer.
 - Task 1 – Current State Assessment: Mr. Kakar led the development of a stakeholder's registry consisting of system users, owners, and managers, along with business process owners and other stakeholders identified by the Project Contracting Officer's Representative (COR). Once the proper stakeholders were identified, Mr. Kakar and his team conducted extensive research by examining available documentations of present-day-systems, such as Standard Operating Procedures, User Manuals, and meeting minutes. In addition, Mr. Kakar and his team interviewed Users, Product Owners, and Technical Personnel, to identify requirements for future enhancements and current system capabilities.

- **Task 2 – Requirements Development:** Following the Current State Assessment, Mr. Kakar and his team developed a requirements document of current system capabilities and future enhancements. The team documented a total of 182 requirements across 3 applications that included, WebTA, eSTAT, and Scheduler, respectively.
- **Task 3 – Establishing and Weighing the Criteria:** Concluding the requirements development task, Mr. Kakar and his team coordinated efforts with the stakeholders to establish and weigh 18 evaluation criteria under four main categories including, Compliance, Security, Core Functionalities, and General. Upon establishing the criteria and categories, the stakeholders confirmed the proposed scoring mechanism of each vendor which was based on a 5-point scale with 5 equating to fully satisfying the criteria.
- **Task 4 – Market Research:** After the completion of assigning weights to the high-level criteria, Mr. Kakar led the market research effort to identify solutions alternatives for Time & Attendance and Scheduling capabilities. Initially, a market research was conducted on all commercial products, mainly focusing the Gartner Magic Quadrant. The team researched and documented over 40 different vendors and products. The market research was later refined to solely focus on solutions in the FedRAMP marketplace. The result of the research narrowed the list to 4 viable solutions/vendor. Mr. Kakar and his team conducted a series of virtual meetings with each vendor to demonstrate their capabilities and assess their ability to fulfil USCIS’s requirements.
- **Task 5 – Solutions Evaluated:** Mr. Kakar led the development of each vendor profile that contained their core capabilities/modules, requirements & criteria fulfillment, pricing model & cost estimation, implementation plan, and scoring sheet with their respective results.
- **Task 6 – Product Recommendation:** By utilizing the outcomes of the extensive market research, Mr. Kakar and his team confidently presented a product recommendation. The recommended solution will allow USCIS to reduce ongoing expenses, eliminate redundancy, and obtain sufficient analytical reporting. Furthermore, it will allow USCIS to increase productivity, improve financial health, and improve employee satisfaction.

PricewaterhouseCoopers Public Sector, LLP

08/2013 – 06/2019

Senior Associate

[1] Project Manager | Data Warehousing & Business Intelligence | **United States Secret Service (USSS)** | 10/2013 - 06/2019

- Led a team of 12 on the Financial Process Improvement to Correct and Avert Deficiencies project. On this project, Mr. Kakar was responsible for leading the Financial Repository of Enterprise Data (FRED) technical requirements for report and dashboard administration, FRED’s system utilization/performance/improvement, USSS financial training requirements, USSS Financial Data Governance/Clean-up, and additional ancillary services, to include, but not limited to, upgrade activities, patch management, security, issue coordination, and any additional tasks deemed necessary for the financial performance of USSS.
- On the Financial Process Improvement Project, Mr. Kakar oversaw the work of four teams and was responsible for providing technical and functional guidance to each team and coordinating the delivery of their work products.
- Provided weekly status reports to the federal project manager, contracting officer representative (COR), and contracting officer on the status of the overall Financial Process Improvement Project. The weekly status report provided a financial status update, project schedule update, relevant project risks and issues, progress on project activities, milestones, and deliverables, and highlights outstanding actions required for the project to progress.
- Outside of project management responsibilities, supported each of the four Teams executing the Financial Process Improvement Project. Specific support activities included:
 - **FRED BI & Data Warehousing.** Led the team in developing and deploying reports and dashboards in the Cognos BI and Reporting Solution, FRED. The team used a modified Agile development approach, which iteratively works with FRED users to develop, deploy, and improve FRED reports and dashboards. The FRED solution contained over 10 years and a billion records of data. It is used by all USSS Directorates and provides over 225 reports and dashboards to more than 2000 users, including uniformed agents.

- **Business Process Re-Engineering (BPR).** Provided guidance to the BPR Team. Supported the NFC Payroll initiative which is an effort to document the “As-Is” and “To-Be” business, data, and system process flow diagrams of the NFC Payroll data from its transmission to USSS to its loading into the Oracle Financials general ledger module.
- **Change Management.** Responsible for identifying and onboarding the change management resources. Assisted in the development of the user community scope, engagement approach, and methodology. Also worked with the team to define deployment strategies for the FRED Travel Statement, FRED Office of Investigations reports, FRED Office of Protective Operations reports, and FRED Purchase Card reports.
- **Financial Data Governance (Data Clean-up).** Worked with USSS’s Budget and Financial Management Division to establish the Financial Data Governance approach. This approach served as the foundation to identify and document over 30 Financial Data Governance issues that were categorized into business process, accounting, or system configuration issues. Mr. Kakar and his team developed reports and dashboards that were utilized by USSS stakeholders in identifying, managing, and cleansing of open documents and balances in TOPS (Travel Manager, Oracle Federal Financials, Prism, and Sunflower).

[2] Advisor and SME | Oracle Federal Financials R11 Data Migration Strategy | **United States Coast Guard** | 09/2013 – 10/2014

Served as an advisor and subject matter professional to an ERP pre-implementation, data cleansing, and migration engagement. During this effort, the team reviewed USCG’s financial data, identified areas where data cleanup was required (prior to migration), developed SQL scripts, performed an analysis on the feeder systems and interfaces, and developed in-bound and out-bound system process flow diagrams (‘as-is’ and ‘to-be’). The result of this initiative produced an over archiving document that outlined the steps in detail of the data conversion and migration approach.

Global Computer Enterprises

03/2010 – 05/2013

Oracle Federal Financial Functional Consultant | Oracle R12 Operations & Maintenance | **Department of Labor** | 03/2010 – 05/2013

- Managed the Budget Execution and Procure-to-Pay work stream.
- Gained extensive experience assessing and remediating functional and technical issues around the Purchasing, Payables, General Ledger (GL), Fixed Assets, Federal Administrator, and Systems Administrator modules within Oracle R12.
- Deployed the ADDIE method (Analyze, Design, Develop, Implement, and Evaluate) to create training modules, Standard Operating Procedures (SOPs), Business Process Flow diagrams, and FAQs that were posted to the internal website for the DOL user community.
- Trained the user community through formal and informal brown bag lunches, small group tutorials, and individualized sessions for key personnel and leadership.

Prior experiences as a Software Support Consultant for the National Oceanic Atmospheric Administration (NOAA) and as a Help Desk Technician supporting the National Weather Service available upon request.